

GAQM CTL-001

Certified Team Leader (CTL)

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Question: 1

The Task Force Team Model is one that:

- A. Has a designated leader but includes sharing of responsibility
- B. Manages itself because no one person has authority
- C. Comes together for a specific time to work on a specific task
- D. to identify the sequence of events involved in the failure

Answer: C

Question: 2

What does the O stand for in the TORI model of team building?

- A. Options
- B. Organization
- C. Openness
- D. Opportunity

Answer: C

Question: 3

Which of the following characteristics are associated with team Storming?

- A. Team members are eager to get going
- B. Conflict arises because of differences in how to accomplish goals
- C. Some members may drop out mentally or physically
- D. All of the above

Answer: D

Question: 4

True or False: Phrases like "uh-huh," "OK," "yes," or "Go on" are invitations for someone else keep talking.

- A. True
- B. False

Answer: A

Question: 5

True or False: A consensus is a unanimous vote that represents everyone's priorities.

- A. True
- B. False

Answer: B

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