

# ServiceNow CIS-VR

**Certified Implementation Specialist - Vulnerability  
Response**

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### Question: 1

This functionality provides a simple way to build criteria once, which can be reused in other platform areas.

- A. Conditions
- B. Favorites
- C. Filter Group
- D. Filters

**Answer: B**

### Question: 2

To facilitate the remediation of a Vulnerable Item what type of Item is most commonly used?

- A. Create a Problem
- B. Create a Security Incident
- C. Create a KB article
- D. Create a Change

**Answer: C**

### Question: 3

After closing the Vulnerable Item (VI), it is recommended to:

- A. Update the values in the Vulnerability Score Indicator (VSI) based on the criticality of the Vulnerability.
- B. The VI remains active and in place until the Scanner rescans and closes the VI.
- C. Mark the CI as exempt from the Vulnerability if the vulnerability was remediated.
- D. Compare the Vulnerability with subsequent scans.

**Answer: A**

### Question: 4

Vulnerability Response is a scoped application; which prefix is attached to all items related to the application?

- A. cmn\_vul
- B. vul
- C. sn\_vul
- D. x\_vul

**Answer: D**

### Question: 5

Which Vulnerability maturity level provides advanced owner assignment?

- A. Enterprise risk trending
- B. Automated prioritization
- C. Manual operations
- D. Improved remediation

**Answer: B**

### Question: 6

Which application provides the opportunity to align security events with organizational controls, automatically appraising other business functions of potential impact?

- A. Performance Analytics
- B. Event Management
- C. Governance, Risk, and Compliance
- D. Service Mapping

**Answer: C**

### Question: 7

Ignoring a Vulnerable item:

- A. Permanently removes the item from the list of Active Vulnerable items
- B. Move the item to the Slushbucket
- C. Has no impact on the list of Active Vulnerable Items
- D. Temporarily removes the item from the list of Active Vulnerable items

**Answer: A**

## Question: 8

What do Vulnerability Exceptions require?

- A. An Approval by default
- B. An Exception Workflow
- C. A GRC integration
- D. A Filter Group

**Answer: A**

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