

# ServiceNow CIS-SPM

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Management**

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# Latest Version: 6.0

## Question: 1

Use this table to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace.

- A. pm\_project
- B. pm\_toplevel\_project
- C. pm\_home\_page\_config
- D. project\_template\_config

**Answer: C**

Explanation:

According to the ServiceNow documentation<sup>1</sup>, the pm\_home\_page\_config table is used to configure the parameters displayed on a project card on the My Projects Space page of the Project Workspace. The other tables are used for different purposes:

pm\_project: Stores information about projects<sup>2</sup>.

pm\_toplevel\_project: Stores information about top-level projects<sup>3</sup>.

project\_template\_config: Stores information about project templates.

## Question: 2

The Business Unit field on a Project or Demand form displays values from a specific table. What type of field is this?

- A. Journal.
- B. Reference.
- C. Conditions.
- D. List.

**Answer: B**

Explanation:

According to the ServiceNow documentation<sup>1</sup>, the Business Unit field on a Project or Demand form is a reference field that displays values from the cmn\_department table. A reference field stores a link to a record on another table, rather than storing the data directly in the field<sup>2</sup>.

1: [https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/projectmanagement/](https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/projectmanagement/reference/r_ProjectTable.html)

reference/r\_ProjectTable.html 2: [https://docs.servicenow.com/bundle/vancouverplatform-administration/page/administer/form-administration/concept/c\\_ReferenceFields.html](https://docs.servicenow.com/bundle/vancouverplatform-administration/page/administer/form-administration/concept/c_ReferenceFields.html)

### Question: 3

What role can configure the default columns in the project planning console?

Choose 2 answers

- A. it\_pps\_admin
- B. it\_project\_manager
- C. it\_console\_admin
- D. admin

**Answer: AD**

Explanation:

According to the ServiceNow support article<sup>1</sup>, the it\_pps\_admin role can configure the default columns in the project planning console by modifying the pm\_project\_planning\_console list view. The admin role can also do this, as well as any other configuration on the platform<sup>2</sup>.

1: [https://support.servicenow.com/kb?id=kb\\_article\\_view&sysparm\\_article=KB0714565](https://support.servicenow.com/kb?id=kb_article_view&sysparm_article=KB0714565) 2:

[https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-andgroups/concept/c\\_Roles.html](https://docs.servicenow.com/bundle/vancouver-platform-administration/page/administer/users-andgroups/concept/c_Roles.html)

### Question: 4

Which demand category would a demand manager select, if they need to create an enhancement?

- A. Defect
- B. Change
- C. Operational
- D. Strategic

**Answer: C**

### Question: 5

As a demand manager, you can view an artifact from a demand. What artifacts are part of a demand?

- A. Stories, Vulnerability Tasks, Enhancements.
- B. Incidents, Problems, Change.
- C. Decision, Risk, Requirements.
- D. Project, Defect, Requests.

**Answer: C**

Explanation:

According to the ServiceNow documentation<sup>1</sup>, a demand manager can view and edit the following artifacts from a demand:

Decision: A decision that affects the demand or its outcome<sup>2</sup>.

Risk: A risk that could impact the demand or its outcome<sup>3</sup>.

Requirement: A requirement that defines the scope or functionality of the demand<sup>4</sup>.

The other options are not artifacts of a demand, but rather related entities that can be created from a demand or linked to a demand.

1: [https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demandmanagement/](https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demandmanagement/concept/c_DemandManagement.html)

concept/c\_DemandManagement.html 2: [https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t\\_CreateADecision.html](https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/task/t_CreateADecision.html) 3:

[https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demandmanagement/](https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demandmanagement/task/t_CreateARisk.html)

task/t\_CreateARisk.html 4: [https://docs.servicenow.com/bundle/vancouver-it-businessmanagement/page/product/demand-management/task/t\\_CreateARequirement.html](https://docs.servicenow.com/bundle/vancouver-it-businessmanagement/page/product/demand-management/task/t_CreateARequirement.html)

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