

# Avaya 33140X

**Avaya Experience Portal with POM Support Certified Exam**

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# Latest Version: 6.0

## Question: 1

What should be prioritized when defining access levels during the setup of user accounts on the EPM web interface?

Response:

- A. The seniority of the user within the company
- B. The technical skills of the user
- C. The specific needs of the user's role
- D. The preference of the user

**Answer: C**

## Question: 2

What steps should be followed for a successful installation of the POM 4.0 application server?  
(Choose Two)

Response:

- A. Configure the server's BIOS settings
- B. Install the required operating system patches
- C. Validate the server's security settings
- D. Execute the POM installation script

**Answer: B,D**

## Question: 3

Why should telephony reports be reviewed after maintenance procedures?

Response:

- A. To optimize the routing of calls
- B. To identify any issues that arose during maintenance
- C. To provide training to new staff
- D. To advertise new features

**Answer: B**

### Question: 4

What is essential when applying Avaya Meetings Server specific troubleshooting tools?

Response:

- A. Ensuring that tools are updated to reflect the latest software versiona
- B. Limiting tool access to only administrative staff
- C. Integrating the tools with external databases
- D. Developing custom tools for each department

**Answer: A**

### Question: 5

Why is the network zone segregation important in an AEP deployment?

Response:

- A. To reduce overall system latency
- B. To enhance security by isolating network traffic
- C. To increase storage capacity
- D. To simplify user management

**Answer: B**

### Question: 6

What is the first step in troubleshooting intermittent connectivity issues in an Avaya Meetings Server environment?

Response:

- A. Resetting user passwords
- B. Checking firewall and router logs
- C. Updating client software
- D. Verifying physical network connections

**Answer: B**

### Question: 7

Which troubleshooting technique is essential when dealing with synchronization issues between Avaya Meetings Server and client devices?

Response:

- A. Running a diagnostic on the server's operating system
- B. Checking time settings on both server and clients
- C. Ensuring all devices are on the same local network
- D. Comparing software versions for compatibility

**Answer: B**

### Question: 8

Why is it important to configure Avaya Meetings client-specific troubleshooting tools properly?

Response:

- A. To ensure data is captured across multiple sessions
- B. To avoid legal breaches due to improper data handling
- C. To minimize impact on user experience
- D. To prevent tool conflicts with client operations

**Answer: C**

### Question: 9

What role does analyzing the network tab in developer tools play when diagnosing loading failures in Avaya Meetings for Web?

Response:

- A. It helps identify slow or failed resource loads
- B. It allows administrators to change network settings on-the-fly
- C. It provides insights into the security settings of the network
- D. It monitors the real-time bandwidth usage of the web server

**Answer: A**

### Question: 10

What aspect of POM audit logs is most useful for understanding user interactions with the system?

Response:

- A. Timestamps of user logins

- B. Details of the user interface layout changes
- C. Records of user commands and actions
- D. System startup and shutdown times

**Answer: C**

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