

# Avaya

78201X  
Avaya IP Office Platform Support

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## Product Version

1. Up to Date products, reliable and verified.
2. Questions and Answers in PDF Format.



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# Latest Version: 6.0

## Question: 1

How can you find the IP address of an IP extension?

Response:

- A. Use the Extension Summary in SSA.
- B. Use Monitor to reset the telephone, and watch it get a new DHCP address.
- C. Use ARP from your PC.
- D. Look on the label on the underside of all IP Phones.

**Answer: A**

## Question: 2

What is the potential problem that can be mitigated by implementing a properly configured multi-site SCN solution?

Response:

- A. Compromised call encryption
- B. Blocked ACD routes
- C. Oversubscribed VMPro ports
- D. Overlapping dial plans

**Answer: D**

## Question: 3

Which application is recommended for monitoring and displaying available resources on an IP500 V2 system in real-time?

Response:

- A. IP Office Monitor
- B. System Status Application
- C. DbgView
- D. IP Office Manager

**Answer: A**

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### Question: 4

From which application are log files required for escalating issues to Avaya support?

Response:

- A. SMDR
- B. Manager Report
- C. Customer Call Status
- D. System Monitor

**Answer: D**

### Question: 5

Where can password policies and password complexity requirements be configured for Users?

Response:

- A. Avaya IP Office Manager
- B. Avaya Aura Security Manager
- C. Avaya Cloud management console
- D. Web Self Administration application

**Answer: A**

### Question: 6

When implementing a fully integrated multi-site network using only IP500 control units, which license is required to be on all sites to ensure messaging capabilities?

Response:

- A. Advanced Small Community Networking
- B. IP500 IP Office Multi-Site Network
- C. IP500 Voice Networking Channels
- D. Preferred Edition - Messaging

**Answer: D**

### Question: 7

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A customer has a requirement to restrict users from dialing international numbers. What is the most efficient way to enforce this policy?

Response:

- A. Configure a system-wide short code to block international calls.
- B. Apply a short code to each individual user's dial plan.
- C. Associate a restricted dialing right with each user's profile.
- D. Assign a short code to each external line to block international calls.

**Answer: A**

### Question: 8

You have purchased a pre-configured Avaya Application Server, the Server has Voicemail Pro and one-X Portal already installed. Which application should you use to check that they are both running?

Response:

- A. Application Server
- B. Monitor Application
- C. Manager Application
- D. Web Manager Application

**Answer: C**

### Question: 9

In the IP Office Manager program, under what condition will the Voicemail Recording tab be displayed?

Response:

- A. The IP Office Platform has Essential Edition enabled.
- B. Voicemail Pro is running on a Linux-based system.
- C. The IP Office Platform is running the Server Edition.
- D. Voicemail Pro/Lite is selected in the IP Office.

**Answer: D**

### Question: 10

By adding a 4-port expansion card to the IP Office 500 V2, how many expansion units can the IP Office support in total?

Response:

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- A. 8
  - B. 10
  - C. 14
  - D. 12

<b>Answer: D</b>
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