

Salesforce

*Catalyst-Specialist
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Question: 1

In the context of the Catalyst approach, which activity is typically part of establishing a Center for Enablement (C4E)?

Response:

- A. Building and publishing foundational assets
- B. Defining an incident communication strategy
- C. Establishing operational performance guidelines
- D. Establishing change management guidelines

Answer: A

Question: 2

An integration periodically reads and processes new file contents. Which interaction pattern does this integration align with?

Response:

- A. Batch
- B. Stream
- C. One-way
- D. Multicast

Answer: A

Question: 3

One of the key business outcomes for an organization is the expansion of its omnichannel presence. The organization has an objective to expand its presence across mobile, desktop, and web-based channels, and gain insights into their usage to drive marketing.

Which set of key performance indicators (KPIs) may help keep track of this outcome?

Response:

- A. Number of API consumers and associated transactions, all grouped by channel and tracked over time
- B. Number of Process APIs invoked per channel and the average end-to-end order processing time
- C. Number of API specifications published for various channels through a public portal
- D. Number of Experience APIs created per channel and the related number of failed transactions tracked by month

Answer: A

Question: 4

An organization is adopting a Catalyst approach to transforming its enterprise from siloed retail channels to an omnichannel retail enterprise. How should the Catalyst approach differ from other delivery approaches that the organization has used in the past?

Response:

- A. The Catalyst approach will be a long-term project that delivers all necessary omnichannel capabilities after all requirements are gathered and analyzed, solutions are designed and implemented, and all new capabilities are tested
- B. The Catalyst approach will not be a "one and done" project; it will be an ongoing effort over time with multiple projects, each with its own set of objectives that collectively drive towards delivering all capabilities of an omnichannel retail enterprise
- C. The Catalyst approach will have a defined ending so that the entire organization will know when all capabilities will be delivered
- D. The Catalyst approach should use external development teams so that internal IT teams can focus on preparing to support the deployment and ongoing maintenance of the new omnichannel enterprise

Answer: B

Question: 5

A delivery partner is assisting a client with its initial MuleSoft integration platform implementation. The client needs the platform set up so that it can support its current integration needs and anticipated future growth.

Which guides available in Knowledge Hub contain the tasks for the partner to complete and the collateral for it to deliver to accomplish its client's goal?

Response:

- A. Anypoint Platform delivery approach and Platform playbook
- B. Projects delivery approach and Projects playbook
- C. Anypoint Platform delivery approach and Projects delivery approach
- D. Platform playbook and Projects playbook

Answer: A

Question: 6

How is the content in Catalyst playbooks organized from top to bottom?

Response:

- A. Phases, Activities, Steps
- B. Epics, Stories, Tasks
- C. Focus Areas, Tasks, Assets
- D. Stages, Periods, Steps

Answer: A

Question: 7

Which statement is true when keeping the Center for Enablement (C4E) sustainable and the teams engaged?

Response:

- A. The C4E team should continue to solicit and incorporate feedback from asset users
- B. The C4E team's time should be fully allocated to the C4E to ensure focused efforts
- C. The C4E should ensure at least one core team member is included in each delivery team
- D. The C4E team should publish at least one asset every month to stay relevant

Answer: A

Question: 8

Which two statements are true about the 180 day activity plan?

(Choose two.)

Response:

- A. It is an important component in managing and reporting status to stakeholders
- B. It allows the mapping of milestones to business outcomes
- C. It must only cover a period of 180 days
- D. It contains the effort and duration for all of the detailed activities of a Catalyst engagement
- E. It is a static plan that is produced at the beginning of an engagement

Answer: A,B

Question: 9

When creating an architecture roadmap, which statement is true according to the Catalyst approach?

Response:

- A. Ensure that an updated version of the roadmap is created each sprint

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- B. Employ the future state defined in the roadmap to predict future goals and objectives
 - C. Align the roadmap with the current vision and goals, but expect updates as goals and objectives change
 - D. Collate all information that may be relevant so that that the resulting roadmap remains stable for several years

Answer: C

Question: 10

What are two advantages of Catalyst core architecture principles when it comes to separating the platform from the solutions built on top of it?

(Choose two.)

Response:

- A. To provide alignment and tight coupling of all solutions deployed to the platform
- B. To clear traceability to business outcomes
- C. To reuse shared services built by one project by other solutions deployed to the platform
- D. To remove the bottlenecks associated with centralized governance
- E. To leverage common, standardized and approved libraries, adaptors, and frameworks

Answer: C,E

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