

# SAP

## C\_C4H45\_2408

**SAP Certified Associate - Integration Consultant - SAP Sales and Service Cloud**

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# Latest Version: 7.2

## Subjects

1. Extending the Integration
2. Middleware Configuration
3. SAP Sales and Service Cloud Integration Foundations
4. SAP ERP and SAP S/4HANA Configuration
5. Integration Connectivity
6. SAP Sales and Service Cloud Configuration and APIs
7. Data Replication
8. Monitoring
9. Managing Clean Core

**Topic: 1**

**Extending the Integration**

### Question: 1

Which of the following steps are part of the SAP Sales and Service Cloud extension scenario in the key user tool?

Note: There are 2 correct answers to this question.

- A. Create new facets in SAP Sales and Service Cloud objects using SAP Cloud Integration
- B. Create extension fields in SAP Sales and Service Cloud via the adaptation mode
- C. Create extension fields in SAP Sales and Service Cloud using SAP Cloud Integration
- D. Include extension fields in SAP Sales and Service Cloud web services

**Answer: A, B**

**Extending the Integration**

### Question: 2

When do you import an updated WSDL into SAP Cloud Integration?

- A. When using a reduced IDoc, for example, MATMAS\_CFS
- B. When the initial deploy fails and a new version of the WSDL needs to be exported
- C. When fields required for the integration scenario have been added to the service
- D. When using a synchronous web service

**Answer: C**

**Extending the Integration**

### Question: 3

You added a new field named Environment\_Risk in the product business object in SAP Sales and Service Cloud. You want to populate the new field with the value of the standard field EnvironmentRelevanceIndicator from SAP S/4HANA. How would you extend the message mapping in SAP Cloud Integration to perform this task?

- A. Add the Environment\_Risk field to the target message WSDL in SAP Cloud Integration.
  - Map the Environment\_Risk target field with the source field EnvironmentRelevance Indicator in the message mapping.
  - Activate the new mapping.
- B. Download the extended WSDL from SAP Sales and Service Cloud.
  - Import the WSDL into SAP Cloud Integration.
  - Map the Environment\_Risk target field with the source field EnvironmentRelevance Indicator in the message mapping.
- C. Create an Environment\_Risk variable in externalized parameters in SAP Cloud Integration.
  - Update the externalized parameters with the variable for the Environment\_Risk field.
  - Save and activate the updated externalized parameters.
- D. Export the WSDL from SAP S/4HANA.
  - Import the WSDL into the communication arrangement in SAP Sales and Service Cloud.
  - Update the mapping with the new WSDL from SAP Sales and Service Cloud.

**Answer: B**

Extending the Integration

### Question: 4

You are using the key user tools in SAP Sales and Service Cloud to add an extension field that will be included in the integration with SAP S/4HANA using the prepackaged integration content. What do you need to ensure?

- A. The new field is added to the Extension Scenario.
- B. The new field is added to a Data Source.
- C. The new field is added to the web service.
- D. The new field is added to the OData service.

**Answer: A**

Extending the Integration

### Question: 5

When do you download the WSDL from the communication arrangement for integration between SAP S/4HANA and SAP Sales and Service Cloud?

- A. After adding an extension field using the adaptation tools
- B. When using a user ID and password for the authentication
- C. After configuring the communication arrangement for the first time
- D. When using client certificates for the authentication

**Answer: C**

#### Extending the Integration

### Question: 6

How can you determine if a field in the message mapping in SAP Cloud Integration is an extension field?

- A. By the extension field view in message mapping
- B. By the mapping functions
- C. By the mapping icon
- D. By the used namespace

**Answer: B**

#### Extending the Integration

### Question: 7

You create a new field in SAP Sales and Service Cloud, which should also be available in SAP S/4HANA. When do you need to extend the business partner message in SAP S/4HANA?

- A. Only when the extension field is added using the software development kit (SDK)
- B. When the field added to SAP Sales and Service Cloud is NOT available in the web service used by SAP S/4HANA
- C. When the mapping in SAP Cloud Integration or SAP Process Orchestration needs to be updated
- D. When the WSDL is downloaded from SAP Sales and Service Cloud and uploaded into SAP S/4HANA

**Answer: B**

#### Topic: 2

#### Middleware Configuration

### Question: 8

What does the Monitor view in SAP Cloud Integration allow you to do?

Note: There are 2 correct answers to this question.

- A. Activate tracing for integration flows
- B. Configure integration flows
- C. Deploy integration flows
- D. Create user credentials

**Answer: A, C**

#### Middleware Configuration

### Question: 9

What best describes tracing capabilities in SAP Cloud Integration?

- A. Tracing allows you to analyze the runtime behavior of an integration flow in real time, including script debugging with breakpoints.
- B. Tracing support must be enabled by the integration flow's developer; otherwise, tracing is not available.
- C. Tracing for multiple integration flows can be activated at the same time by using the mass configure action in the Design view.
- D. Tracing for an integration flow can be activated in the Monitor view; it will only stay active for a certain time.

**Answer: D**

#### Middleware Configuration

### Question: 10

The webservice message monitor in SAP Sales and Service Cloud shows an HTTP 500 error for a message that was supposed to be sent to SAP S/4HANA via SAP Cloud Integration.  
What does the error mean?

- A. The integration flow encountered an uncaught error during processing.
- B. The credentials maintained in SAP Sales and Service Cloud for calling the integration flow are incorrect.
- C. The integration flow is not correctly deployed.
- D. The endpoint URL maintained in SAP Sales and Service Cloud, pointing to the integration flow, is incorrect.

**Answer: A**

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