

# Salesforce Slack-Consultant

Salesforce Certified Slack Consultant

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**Product Version**

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# Latest Version: 6.0

## Question: 1

What is the recommended strategy for managing inactive channels?

Response:

- A. Archive inactive channels after a review process.
- B. Automatically delete all channels with no activity after 30 days.
- C. Convert inactive public channels to private channels.
- D. Restrict posting permissions in inactive channels.

**Answer: A**

## Question: 2

Which governance role is most suitable for managing day-to-day workspace configurations?

Response:

- A. Org Owner
- B. Org Admin
- C. Workspace Admin
- D. Channel Admin

**Answer: C**

## Question: 3

What factors should be considered when designing a Slack Enterprise Grid?

(Choose two)

Response:

- A. The organizational hierarchy and team structure.
- B. The number of guest users needed for collaboration.
- C. Collaboration patterns across departments.
- D. Automating workspace creation for all new users.

**Answer: A,C**

### Question: 4

Which Slack feature is essential for ensuring a seamless migration for users across multiple workspaces?  
Response:

- A. Multi-Channel Guest Access
- B. Enterprise Grid
- C. Slack Workflow Builder
- D. Slack Connect

**Answer: B**

### Question: 5

During a Slack migration, what should be done to address migration issues effectively?  
Response:

- A. Disable affected workspaces temporarily.
- B. Coordinate with Slack support and the client to resolve issues promptly.
- C. Limit access to all channels during troubleshooting.
- D. Cancel the migration and start over.

**Answer: B**

### Question: 6

When creating learning materials for Slack users, what is a best practice?  
Response:

- A. Focus solely on administrative tasks.
- B. Use interactive and role-specific content.
- C. Restrict content to text-based documents.
- D. Ensure all materials are generic and not tailored.

**Answer: B**

### Question: 7

How can admins ensure the success of a proposed grid design?  
Response:

- A. By disabling direct messages in all workspaces.
- B. By conducting user feedback sessions before finalizing the design.
- C. By limiting the number of channels in each workspace.
- D. By automating workspace creation for every team.

**Answer: B**

### Question: 8

What is the primary purpose of administrative roles in Slack?  
Response:

- A. To create and delete channels.
- B. To manage settings and enforce policies for the organization.
- C. To control file-sharing permissions for external collaborators.
- D. To manage billing for Slack plans.

**Answer: B**

### Question: 9

Which features of Slack Enterprise Grid enhance cross-workspace collaboration?  
(Choose two)  
Response:

- A. Multi-Workspace Channels
- B. Org-Wide Direct Messaging
- C. Slack Connect
- D. Automated User Provisioning

**Answer: A,C**

### Question: 10

What are key benefits of Slack's analytics dashboards?  
(Choose two)  
Response:

- A. Providing insights into workspace usage and engagement.
- B. Automating compliance reports for external regulators.
- C. Identifying underutilized features for optimization.

D. Restricting app installations for specific users.

**Answer: A,C**

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