CIPS

L5M8

Project and Change Management

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Question: 1

A cost estimation tool which is used to allocate money into an organization's budget is known as a _____ estimate.

A. budgetary
B. ballpark
C. rough order of magnitude
D. definitive

Answer: A

Question: 2

Six Sigma's target for perfection is the achievement of no more than _____ defects, errors, or mistakes per million opportunities.

A. 1.34
B. 3.4
C. 34
D. 13.4

Answer: B

Question: 3

_____ uses project characteristics in a mathematical model to estimate project costs.

A. Rough order of magnitude estimating
B. Analogous estimating
C. Parametric estimating
D. Bottom-up estimating

Answer: C

Question: 4

According to the guidelines provided by Practical Communications, Inc., a(n) _____ is the most inappropriate medium for addressing negative behavior.

A. voice mail
B. meeting
C. e-mail
D. web site

Answer: B

Question: 5

Process improvement plan, quality metrics, and quality checklists are the outputs of the _____ process of project quality management.

A. controlling quality
B. planning quality management
C. quality certification
D. performing quality assurance

Answer: B

Question: 6

The procurement statements of work are an output of the _____ process of project procurement management.

A. planning
B. executing
C. monitoring and controlling
D. closing

Answer: A

Question: 7

A preliminary or rough cost estimate is developed in the _____ phase of the project life cycle, and an overview of the work involved is created.

A. concept
B. close-out
C. acquisition

D. implementation

Answer: A

Question: 8

Identifying the project sponsor is a pre-initiation task.

A. True
B. False

Answer: A

Question: 9

The project integration management knowledge area maps to the _____ process group through the activities of developing project charters.

A. planning
B. monitoring and controlling
C. executing
D. initiating

Answer: D

Question: 10

Which of the following is true of low-end tools of the project management software?

A. they are referred to as an enterprise project management software
B. they provide basic project management features
C. their main advantage is that they have unlimited functionality
D. they are designed for especially large projects with multiple users

Answer: B

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